

TIMS Audiology Appointment Notifications

Reduce No-Shows with Electronic Messaging

TIMS Appointment Notifications is one feature of our software that enables your practice to communicate efficiently with patients and provide exceptional customer service. You have the flexibility to create customized message templates for each provider and include key appointment details. You can then track notifications and patient responses from one view.

Notification Setup

You have the flexibility to create customized message templates for each provider and include key appointment details.

Notification Delivery

No two patients are alike. TIMS enables you to setup different delivery methods that include voice calls, text messages and/or emails. Note each patient's preference and only send the type of notification best suited to the patient.

Appointment Verification

Send appointment details immediately to your patients when they first setup their office visit. Send additional reminders on-demand as the date approaches.

Appointment Confirmation

This is a unique reminder type. The patient has the opportunity to reply and easily confirm or request to reschedule their appointment. Either way, the status is automatically reflected in the TIMS Schedule view.

Appointment Reschedules

In the event of reschedules, TIMS builds a dynamic list for you to work through. Once the appointments are rescheduled, you can easily fill the newly opened time slots with patients on your cancellation list. Quickly notify these patients of changes to their appointment time using the appointment verification system.

Stop by and see Janet Kautz at **AHAA Booth 124**.

Learn even more about Appointment Confirmations from industry experts at the Saturday Session:

**'Practice Management Applied:
Appointment Confirmations'**



As the premier office management suite for hearing professionals, TIMS Audiology Software is your complete solution with over 25 years of innovation. Our integrated solution combines appointment scheduling, initial patient intake, Noah certified testing, electronic claims submission, QuickBooks® synchronization, hearing aid tracking and outbound marketing tools to provide unmatched flexibility and documentation.